Ideal for world-wide, location-independent document management & communications

Differing from many other manufacturers, we consciously avoided the use of Active x and JAVA components, which should make many administrators happy. With the upcoming HTML webCLIENT, GSD Software offers world-wide access to documents and information within the enterprise. Through a standard web browser (Microsoft Internet Explorer or Mozilla Firefox) the user has at his disposal a very user-friendly interface which is based closely on DOCUframe® in look and feel. A prerequisite for the functionality of webCLIENT is the respective DOCUframe® license.

Advantages:

- **Independent**
The ideal tool to access data and documents in your enterprise via the internet from anywhere.

- **Speedy & Safe**
Very high access rate, since data and documents are supplied directly from the DOCUframe® database server. Because of a 128-Bit SSL connection, it is guaranteed that your documents can be read only by you. Moreover, the HTML webCLIENT is platform independent.

- **Intuitive**
Through the use of the DOCUframe® web interface, you are guided intuitively through your processes.

- **Flexible**
Optimal adaptability to your respective needs.
Security:
- Login with user names and web password of DOCUframe®
- Either with SSL log with 128-Bit and higher or alternatively only with installed SSL certificate, created by the webCLIENT operator on the client computer
- Automatic logout after 20 minutes of user inactivity

DOCUtoday®:
DOCUtoday® informs you about received calls, messages and your up-to-date appointments.

Archiving:
Through the Upload function, you can capture new documents, e.g., pictures, Office documents, PDFs. Your new documents are stored automatically in the DOCUframe® database and are available in your personal “new” folder for further action - such as passing on to another department or for fax dispatch. This Upload functionality replaces the drag & drop or import functionality of DOCUframe®.

Process and Resource Management:
With the DOCUframe® webCLIENT, customer and project-related processes (customer service, maintenance & support) can be entered with their exact times, and controlled and administered. Create new processes and assign them to a customer, for example, or transmit them to an operator for further handling. Likewise, you can assign your documents to this process or add more/new process entries.

Document Management:
With webCLIENT, you can administer your documents according to any feature such as name, number, date, fax number, e-mail address or custom search criteria.

All documents can be assigned certain master data such as addresses, projects, processes or account managers. The different types of documents can be downloaded onto the PC client (i.e., on diskette, DVD or CD-R) or sent as an e-mail attachment.

Time Management:
With webCLIENT, you always maintain an overview of your appointments via the daily, weekly or monthly views and can administer them without a problem. You can also view the schedules for your department or colleagues on-line at any time and create new appointments for them.

Knowledge Management:
Information arrives almost in real time from your enterprise and remains safely in your enterprise. Thus, you are always, and everywhere, up-to-date while also reducing your IT costs.

Communications Platform:
WebCLIENT offers to you all communication types - fax, e-mail, SMS and voicemail - via the internet! Through this communications platform, you can link e-mails with addresses, documents, projects and account managers and dispatch, administer, archive and read them from any place in the world. SMS’s are dispatched and received directly from webCLIENT. Check your voicemail on the road via the internet or send some e-mails, even with attachments. Use your business fax while away, by sending or receiving documents by fax. Operate economically and on the go – independent of any location!